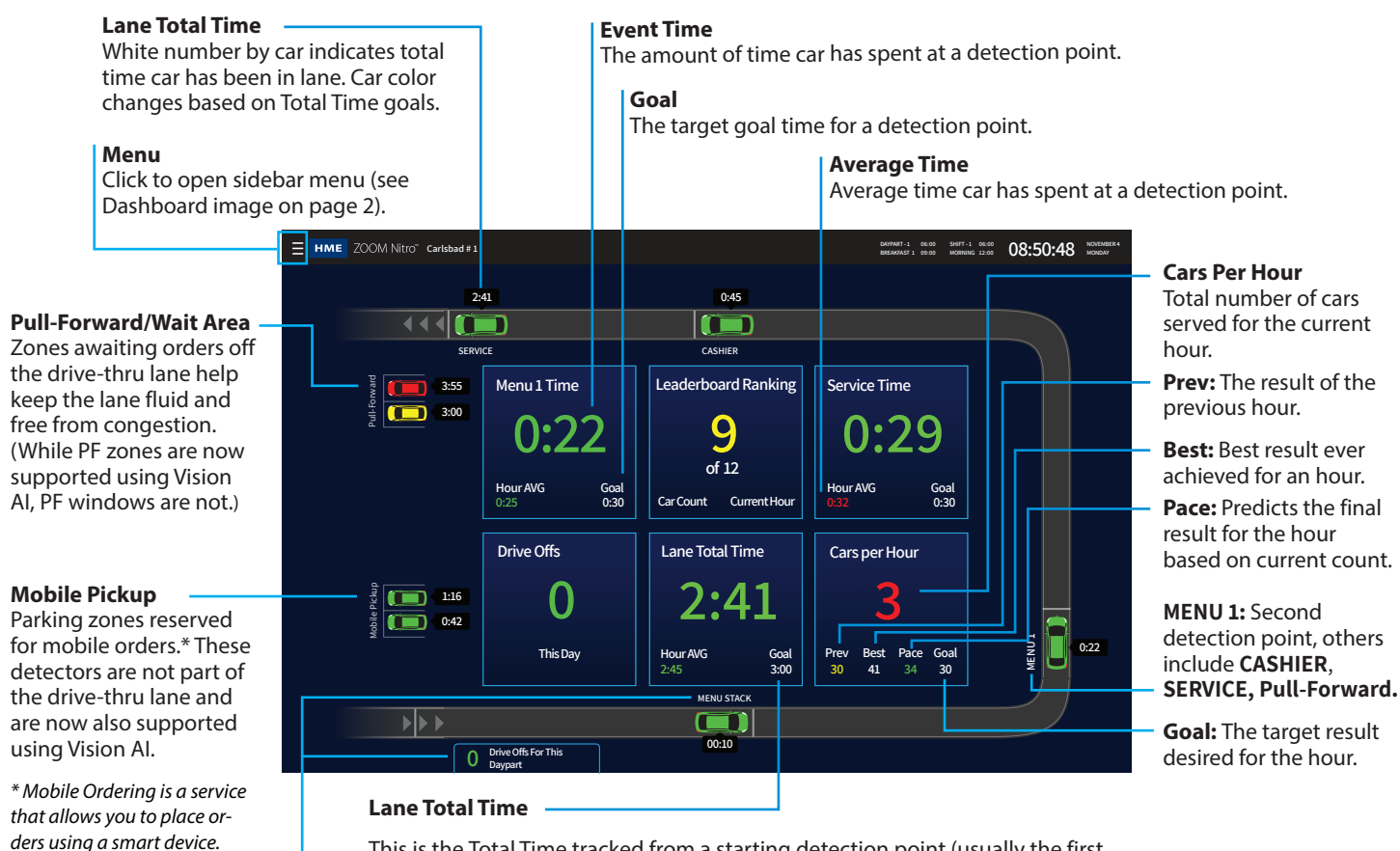


ZOOM Nitro Drive-Thru Timer Overview

Measures drive-thru lane events for comparison to your service time goals at multiple detection points in the drive-thru lane. The Dashboard displayed below provides an example overview of a single-lane drive-thru with multiple detectors (MENU STACK, MENU 1, CASHIER, SERVICE, two Pull-Forward, and two Mobile Pick-up detectors).



** MENU STACK combines PRE-MENU and PRE-MENU STACK into a single label.

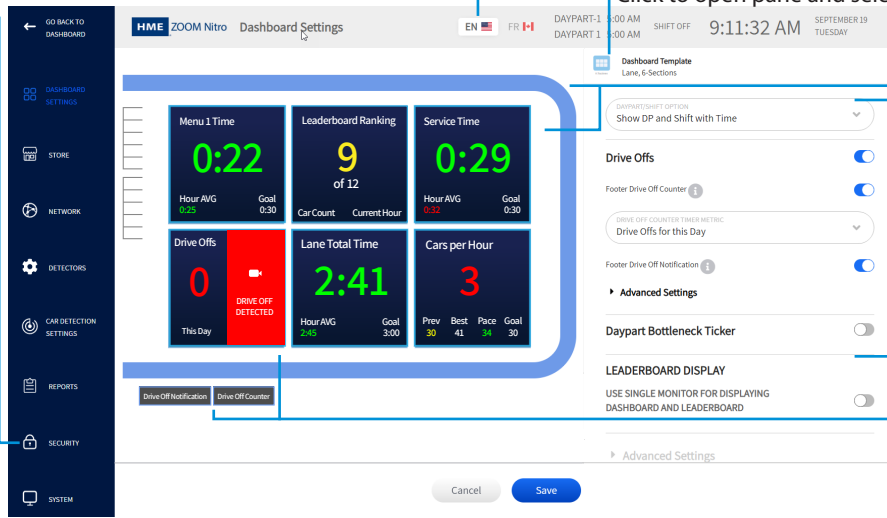
So what's with the colors?

Color-coded cars and values provide an easy method for identifying how a metric is performing against a preset goal. Goals are used to motivate performance.

- A green car or value like this 0:29 indicates you are exceeding your goal.
- A yellow car or value like this 2:01 indicates you are meeting your goal.
- A red car or value like this 0:32 indicates you are not meeting your goal.

How to make changes to your ZOOM Nitro Timer

1. To edit your Dashboard, use a mouse connected to the USB port on the CU or use a back-office PC if configured on the same network. Click on  to open screen below.
2. Click on the **SECURITY**
3. Log in to the system.
Note: The manager assigns permissions and passwords. If you do not have a password, contact HME Technical Support at the number below to obtain a temporary Manager password.
4. Once logged in, click on **DASHBOARD SETTINGS** in the sidebar menu to edit.



Language

The default language is English. Click the **FR**  icon for French.

Dashboard Layout

Click to open pane and select your desired layout.

Lane and Data Section Graphics

Click on a graphical element on the Dashboard to open it for editing.

In this example, use the fields or toggles under the **Section Settings** to edit what is displayed.

Drive Offs and Menu Stack (Pre-Menu + Pre-Menu Stack) are enabled and therefore displayed here on the Dashboard (also see page 1 image).

Drive-Thru Leaderboard®

The Drive-Thru Leaderboard shows the top three and bottom three stores ranked against others in your network. Your store will be outlined and displayed with its closest competitors.

Top 3 Stores

Top 3 performing stores in your network.

Your Store

Your store will always be outlined and displayed with its closest competitors.

Drive-thru Leaderboard					Current Hour		Trophy Case	
	Rank	Store	%	Cars	Time	Goal		
1	South County	90%	5	2:17	3:00		7	
2	Temecula	90%	5	2:17	3:00		2	
3	Arlington	90%	3	2:18	3:00			
7	Tustin	90%	3	2:33	3:00			
8	Downtown	90%	3	2:39	3:00			
9	Jacksonville	98%	3	2:41	3:00			
10	Billings	90%	3	3:17	3:00			
11	Downtown	90%	3	3:17	3:00			
12	Montclair	90%	3	3:17	3:00			

Also, visit the **HME Training Portal** at:
<https://www.hme.com/training>



Your System

Timer Signal Processor (TSP), Video Processing Unit (VPU). Receives event data from car detections in a drive-thru lane or reserved parking location.



TSP/VPU Mounted location: _____

Control Unit (CU). Receives and processes data from the TSP/VPU and provides visual metrics for the ZOOM Dashboard display.



CU Mounted location: _____

Need more help?



A copy of this guide and more information can be found by scanning this QR code above. When you land on the web page, navigate to Drive-Thru Timer Systems and click/tap on ZOOM Nitro to expand. Or go to: <https://www.hme.com/qsr/drive-thru-user-manuals>

Need help? Call **1-800-848-4468, options 1,2,3**
or email us at support@hme.com

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